

## **Grant Helper**

Appeal Grant

Purposes:

- (i) To submit appeal application
- (ii) To submit grant application using Appeal ID





Employer is allowed to appeal within **one (1) month** of training completion.



Appeal will be processed within **two (2) weeks**. Approval of appeal is subject to Grant Officer's consideration. (Employer to provide reason and justification to appeal).



### Employer must submit appeal via email to

No.	Branch	Email Address
1	Penang	support_penang@hrdcorp.gov.my
2	Ipoh	support_perak@hrdcorp.gov.my
3	Kuantan	support pahang@hrdcorp.gov.my
4	Melaka	melakagroup@hrdcorp.gov.my
5	Johor	fadlan@hrdcorp.gov.my
6	Sabah	support sabah@hrdcorp.gov.my
7	Sarawak	support sarawak@hrdcorp.gov.my
8	Central – Existing Registered Employer	centralappeal@hrdcorp.gov.my

No.	Branch	Email Address
9	Central Region – New Registered Employers	
	Sector	PIC
1.	ACTIVITIES OF EXTRATERRITORIAL ORGANIZATIONS AND BODIES	zulaikha@hrdcorp.gov.my
2.	ADMINISTRATIVE AND SUPPORT SERVICE ACTIVITIES	zulaikha@hrdcorp.gov.my
3.	AGRICULTURE, FORESTRY AND FISHING	mshahiswan@hrdcorp.gov.my
4.	ARTS, ENTERTAINMENT AND RECREATION	norhazirah@hrdcorp.gov.my
5.	CONSTRUCTION	husnazulkifli@hrdcorp.gov.my
	FINANCIAL AND INSURANCE/TAKAFUL ACTIVITIES	norhazirah@hrdcorp.gov.my
	Activities of holding companies	hafeezkhan@hrdcorp.gov.my
6.	Monetary intermediation	hafeezkhan@hrdcorp.gov.my
	Other financial service activities, except insurance and pension funding activities	hafeezkhan@hrdcorp.gov.my
7.	OTHER SERVICE ACTIVITIES	norhazirah@hrdcorp.gov.my
	PROFESSIONAL, SCIENTIFIC AND TECHNICAL ACTIVITIES	vinodharan@hrdcorp.gov.my
	Advertising	norain@hrdcorp.gov.my
8.	Management consultancy activities	norain@hrdcorp.gov.my
	Accounting, bookkeeping, and auditing activities; tax consultancy	norhazirah@hrdcorp.gov.my
	Legal activities	norhazirah@hrdcorp.gov.my
9.	PUBLIC ADMINISTRATION AND DEFENCE; COMPULSORY SOCIAL SECURITY	zulaikha@hrdcorp.gov.my
10.	REAL ESTATE ACTIVITIES	norain@hrdcorp.gov.my



#### **Appeal Procedure:**

Please submit the hardcopy documents as stated below for appeal purpose:

- Official letter for appealing
- Supporting Documents: Course content, Quotation of Course Fee, Trainer Profile and other required document(s)
- Manual Grant Application Form which is available at HRDF Portal <u>www.hrdcorp.gov.my</u> > Resources > Form > Training Grant Application > Download Form

Schemes	Forms
SBL/SBL-KHAS/SLB	PSMB_PGL_1_14
ALAT	PSMB_PL_1_01
IT	PSMB_IT_1_01
ITS	PSMB_ITS_1_08
FWT	PSMB_FWT_1_14
RPL	RPL Form 2013

Appeal must be addressed to Employer Grant and submit to HRD Corp. Office in Kuala Lumpur.



If appeal is **Approved**, Appeal ID will be generated for employer to submit online grant application. Employer need to check notification in e-Tris.

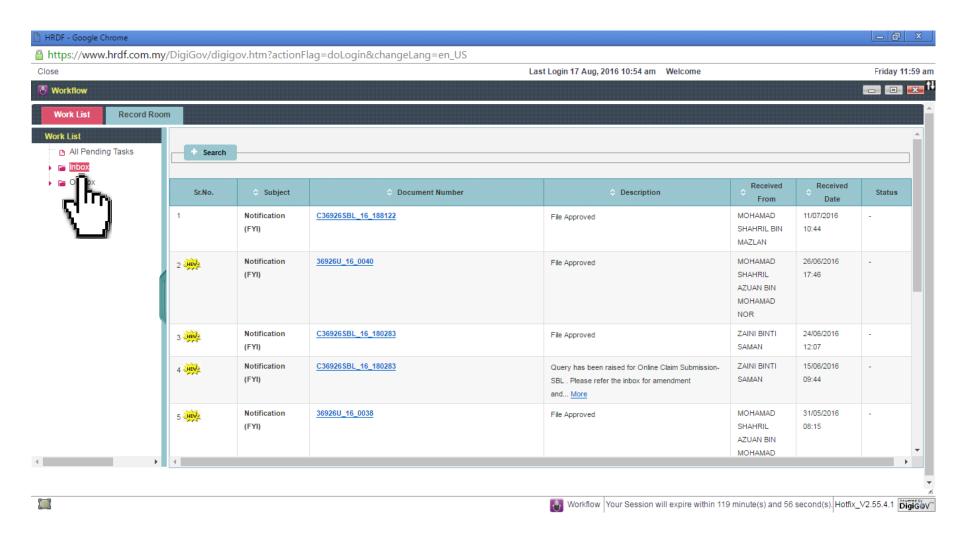


Online grant application must be submitted within two (2) weeks of Appeal ID generated, before Appeal ID expired.

# (1) Login to Employer's eTRiS account(2) Click <u>Inbox</u>

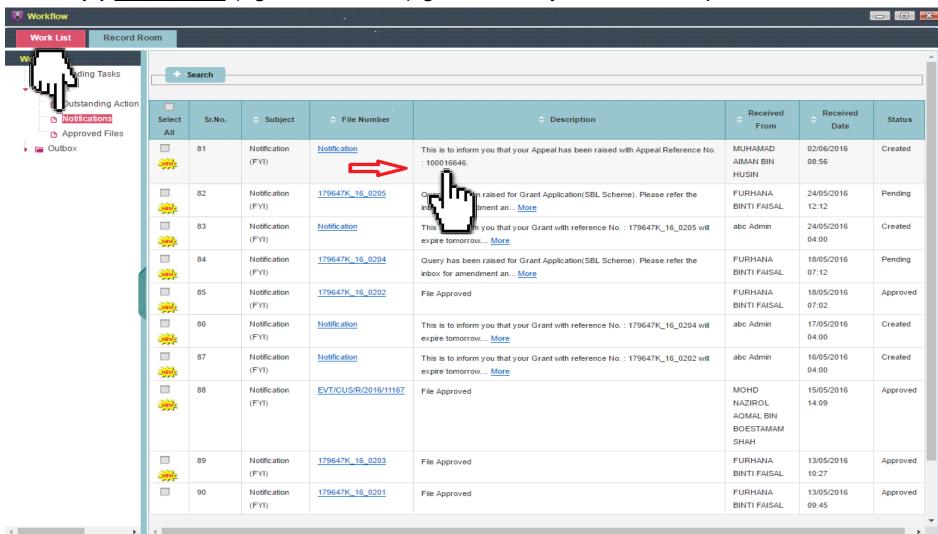


#### (3) Click **Inbox** on the left side under Work List



#### (4) Click **Notification**

(5) Appeal ID (eg 1000123456) generated by the HRD Corp.



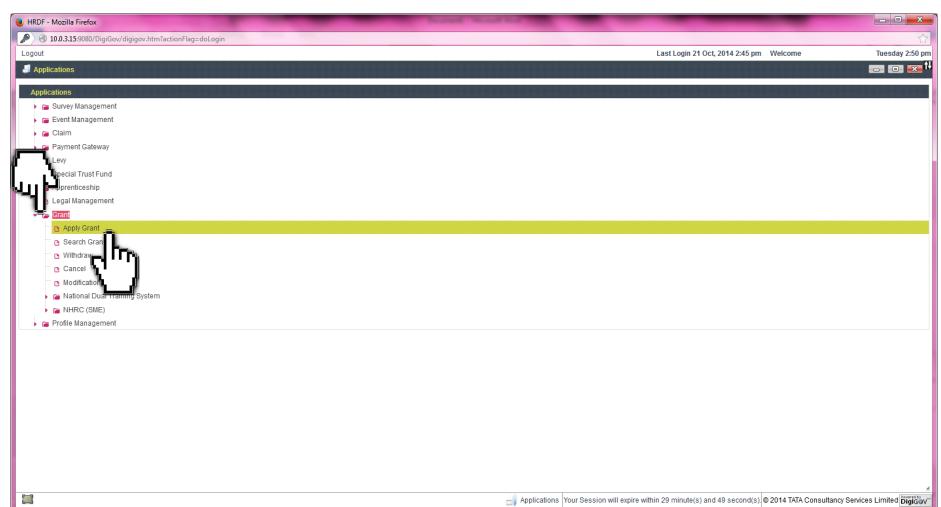
#### (6) Login to Employer's eTRiS account

#### (7) Click Application

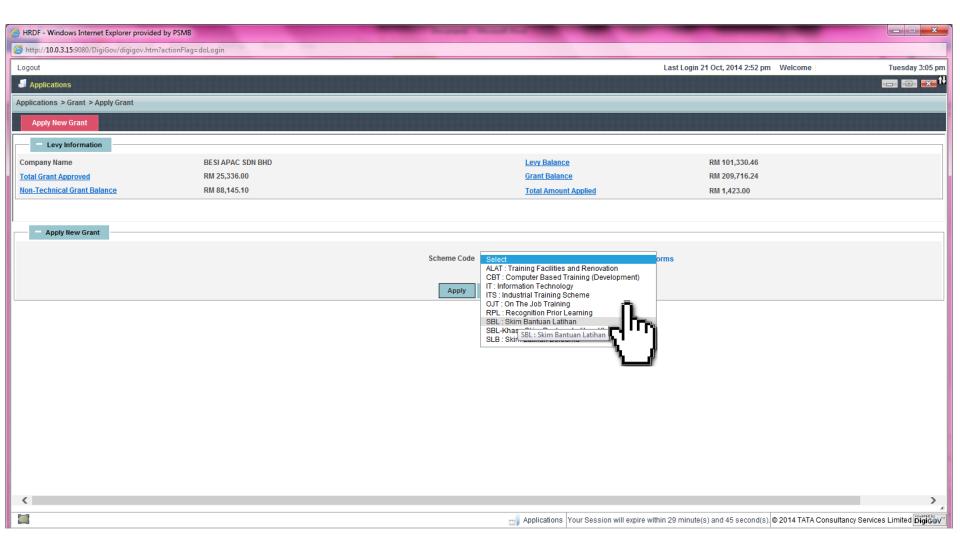


#### (8) Click Grant

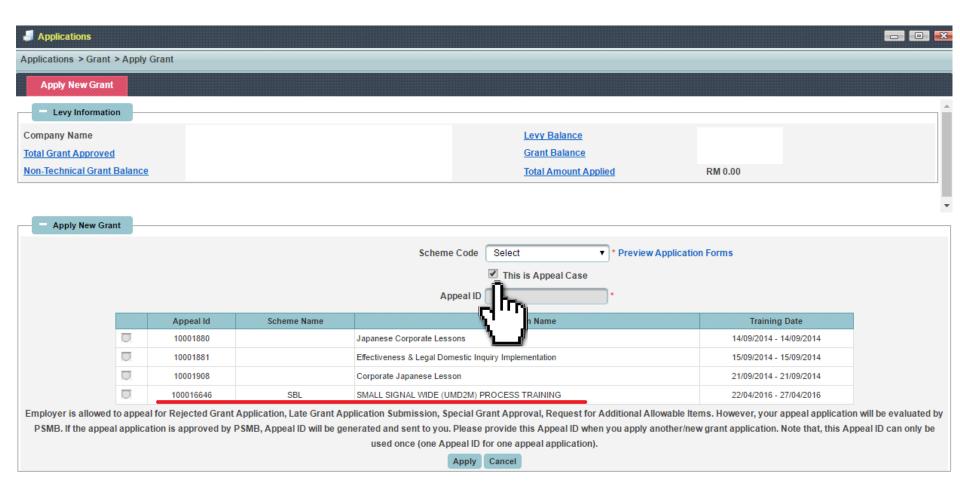
#### (9) Select Apply Grant



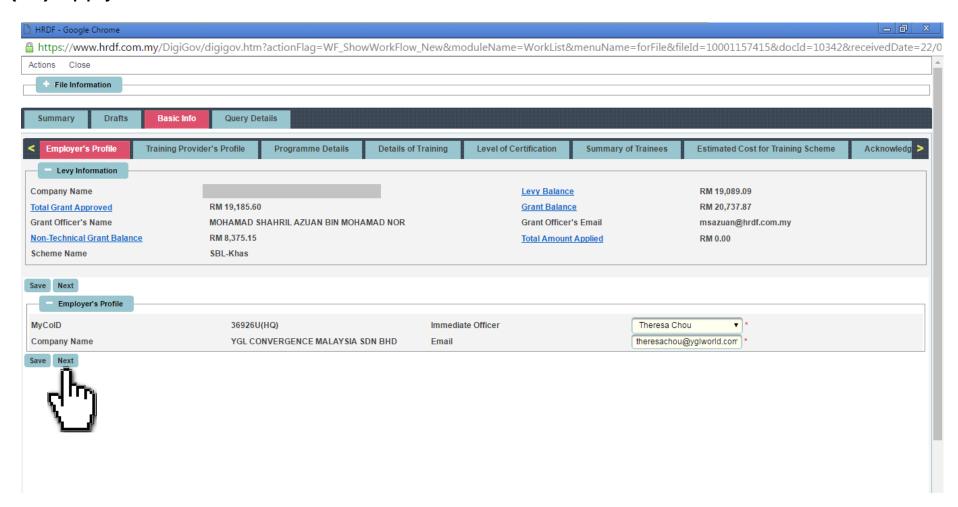
#### (10) Select **Scheme Code** as appropriate.



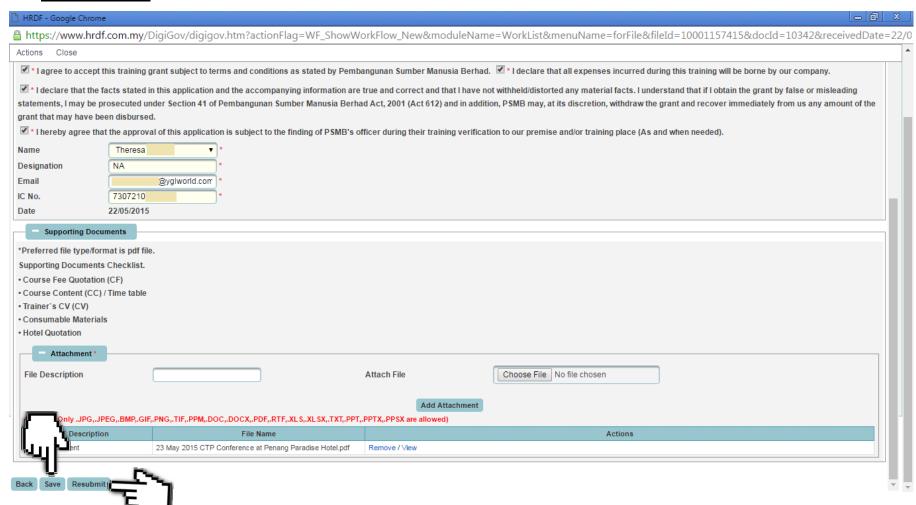
#### (11) Select tick box 'This is Appeal Case' and select the right Appeal ID



#### (12) Apply Grant as usual



## (13) After done filled up application and attached supporting documents, click <u>Save</u> and then <u>Resubmit</u>





Once successfully submitted new Grant Application,



Grant Officer will evaluate the request within **two (2)** working days of request submission date.



No modification is allowed for Appeal Case.